

funkyquariat.de return form

We explicitly point out that the use of the return form and the compliance with the procedure specified below constitutes no prerequisite for the effective exercise of the right of withdrawal.

Please send the return to:

Funkyquariat-OnlineShop z.Hd. Retouren
Betreff:
(Rechnungsnr. oder Bestellnr.)
Griebenowstr. 22

D-10435 Berlin
Germany

Email: info@funkyquariat.de
Telefon: 030/ 53 0876 02
Please write here Customer ID :

Any questions concerning your return?

Email: retouren@funkyquariat.de
Phone: +49 (0)30/53087602
Please insert invoice number here!

Please take note of the following requirements:

- 1.funkyquariat.de will promptly refund shipping costs that you disbursed in case the claim is warrantable.
2. In order to ensure a smooth procedure at German customs, please keep the following in mind:
The invoice and the completed return form must be attached to the package's exterior, and clearly visible (inserted in a transparent sleeve or the like).
3. Please take heed of hhv.de's general terms and conditions (GTC)!
4. Please insert your invoice number in the top right box!
5. Please specify the reason for the return (please cross where applicable) and, if necessary, describe the defect.
6. In case your order was damaged in transit, please include a copy of the carrier's damage report in the return package!

Customer data: _____

Returned items: _____ Reason for the return: _____

What is funkyquariat.de supposed to do after receiving the return?

Send exchange items:

Issue a refund to my bank account:

In case of PayPal or credit card payment, no bank details need to be stated.

Account holder Bank name _____
Account nr./BIC Bank code/IBAN _____
Email on PayPal _____
Remarks/Comments: _____

Funkyquariat Online-Shop
Griebenowstr.22
D-10435 Berlin
Germany

Name Forename Email Phone number Customer ID _____

Item number Size / Format Quantity _____

Item number Size / Format Quantity Don't like it Doesn't fit Damaged
in transit _____

Damaged Wrong item _____